

Understand Your Smart Choice Bill

Use this Cobb EMC bill breakdown to get a better understanding of your electric account and energy usage.



cobbemc.com | 770-429-2100

JOHN SMITH
123 EMC PARKWAY LANE
MARIETTA GA 30060-1234
ACCOUNT NUMBER: 123456789
SERVICE AREA DIRECTOR: ERIC BROADWELL

Your Account Summary

Bill Date: May 19, 2023
Service Period: April 17 - May 15 (28 Days)
Rate: Smart Choice

Previous Balance	\$166.00
Payment Received - Thank you!	-\$166.00
Balance Forward	\$0.00
Current Charges	
Service Charge	\$30.00
Peak Service Charge (3 @ \$0.00)	\$0.00
Peak Service Charge (4.708 @ \$5.55)	\$26.13
Energy Charge (1510 kWh @ \$0.073)	\$110.23
State and Local Taxes	\$9.98
Operation Round Up Program	\$0.66
Total Current Charges	\$177.00
Total Amount Due	\$177.00

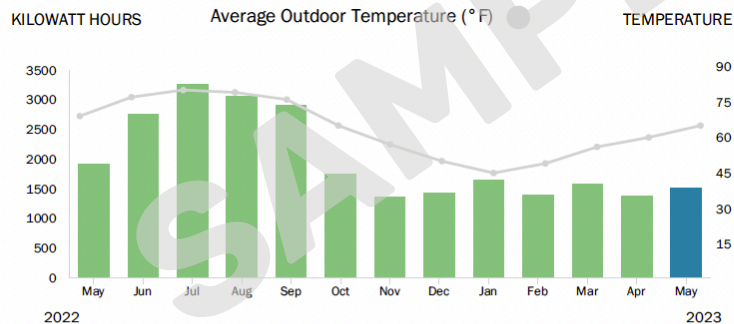
See back of bill for important messages ►



Energy Saving Peak Season starts June 1

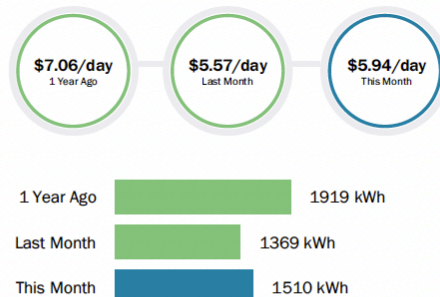
Your Energy Snapshot

Learn more at cobbemc.com/energyuse or download the Cobb EMC app.



Your Energy Breakdown

This month's energy use compared to last month's and this month last year.



Return this portion with your payment. Make checks/money orders payable to Cobb EMC. Please include your account number.



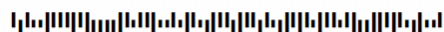
1000 EMC Parkway
Marietta GA 30060

Account Number 123456789
Payment due on June 8, 2023 **\$177.00**
Amount due after June 8, 2023 \$187.00

☐ Change mailing address/phone number/email.
Turn over for details.

JOHN SMITH
123 EMC PARKWAY LANE
MARIETTA GA 30060-1234

COBB EMC
PO BOX 745711
ATLANTA GA 30374-5711



FRONT OF BILL

Cobb EMC Contact Information

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Account Summary


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Your Billing Information

4

Bill Amount and Due Date



cobbemc.com | 770-429-2100

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Total Amount Due

\$177.00

Payment due on
June 8, 2023

Energy Saving Peak Season starts June 1

1. Cobb EMC Contact Information

- a. Website and Phone Number:** Access your account, report an outage or contact Cobb EMC at *cobbemc.com* or by calling us at 770-429-2100.

2. Account Summary

- a. Bill Date:** The date your bill was issued and/or printed.
- b. Service Period:** The dates during which current charges were accumulated.
- c. Rate:** Your current electric rate. To view all of our lifestyle rate options, visit *cobbemc.com/rates*.
- d. Balance Forward:** This includes any charges or adjustments that rolled over from a previous service period.
- e. Current Charges:** A detailed breakdown of the individual charges that make up your current bill. These charges can include:
- i. Service Charge:** A fixed amount that covers the cost of providing service to each home. This includes costs such as power lines and line maintenance, customer service, and more.
 - ii. Peak Service Charge:** The Peak Service Charge recovers the fixed expense to have power available to use and meet your maximum needs during peak hours. The cost is determined by your highest one-hour consumption of energy during peak hours (Cobb EMC will notify you a day before the Energy Saving Peak Day is expected). The peak service charge you set will remain on your bill for 12 months or until a higher peak service charge is set.*
 - iii. Energy Charge:** The amount you owe for electricity usage for that service period.
 - iv. Power Cost Adjustment:** An adjustment that follows fluctuations related to wholesale power purchase costs.

v. Total Amount Due: This includes the amount due during the billing period plus outstanding charges, credits or late fees.

vi. Other: State and local taxes, Operation Round Up donations (if applicable) and charges for any other services.

3. Your Billing Information

- a. Name and Service Address:** The name of the account holder and the address where electric service is provided.
- b. Account Number:** Unique identifier for the account at this address. Use this account number if you contact Cobb EMC about your account.
- c. Service Area Director:** Cobb EMC is regulated by a board of nine directors. This is the director that serves your area.
- d. Back of bill message:** Flip the bill over to see our Message Center. This section will have additional information about your account and announcements from Cobb EMC.

4. Bill Amount and Due Date

- a. Total Amount Due:** The total amount due for services already used during the service period and the payment due date.
- b. Flagged Message:** This section will contain the most important billing messages that apply to your account.

**Applies only to accounts on the Smart Choice Rate.*

Your Energy Snapshot

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KILOWATT HOURS **Average Outdoor Temperature (°F)** **TEMPERATURE**

Month	Kilowatt Hours (Approx.)	Average Outdoor Temperature (°F) (Approx.)
May 2022	1900	60
Jun	2700	75
Jul	3200	78
Aug	3000	75
Sep	2800	72
Oct	1800	65
Nov	1400	55
Dec	1450	48
Jan	1650	42
Feb	1450	45
Mar	1600	52
Apr	1400	58
May 2023	1550	62

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Your Energy Breakdown

Your Energy History

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Payment Stub

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Billing Information

Late Amount: The total amount that will be due if you make a payment after the due date.

BACK OF BILL

Meter Details

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cobbemc.com 770-429-2100					
Meter Number 1N1234567890	Usage Period 4/17 - 5/15	Start Reading 219699	End Reading 221209	Meter Multiplier 1.0	Meter kWh 1510
Peak Service kWh/hr: Billed 7.708 - 06/15/2022 03:00 PM					

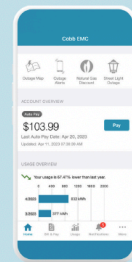
11 Peak Service Charge

Message Center

- ▶ Our offices will be closed on May 29. Crews are always standing by for emergencies. If you have an outage, you can report it at 770-429-2100 or via our outage center. cobbemc.com/outagecenter
- ▶ With the Cobb EMC app, you can manage your account from the palm of your hand. Report power and street light outages, pay your bill and view our outage map. cobbemc.com/app
- ▶ Be storm ready with outage text alerts: Text REGISTER to 898-362 to enroll and stay informed if an outage occurs.

GET YOUR BILL ONLINE

No more waiting!
Get your bill online or on the Cobb EMC app.
cobbemc.com/paperless



Other Ways to Pay Your Bill

Visit cobbemc.com/pay to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



Online

Log into your account at cobbemc.com/account.



Phone

Call 770-429-2100 to pay by phone.



App

Pay your bill using the Cobb EMC app. cobbemc.com/app



In Person

Take a copy of your bill and pay by cash or debit card at any MoneyGram location, including Walmart or CVS (processing fees may apply). Or pay by cash, check or money order at our office, located at 1000 EMC Parkway, Marietta, GA 30060.

Your Cobb EMC Account Information

Is your account information up-to-date? Fill out the form below or visit cobbemc.com/update to update your Phone number or email address. Changes may take up to two billing cycles to reflect on your account.

Mailing Address

Phone Number: (770) 429-2100

Email Address: marketing@cobbemc.com

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Update Information

Ways to Pay 13

10. Meter Details

Includes meter number, usage period, start and end readings and the total kWh used.

11. Peak Service Charge*

The Peak Service Charge recovers the fixed expense to have power available to use and meet your maximum needs during peak hours. The cost is determined by your highest one-hour consumption of energy during peak hours (Cobb EMC will notify you a day before the Energy Saving Peak Day is expected). The peak service charge you set will remain on your bill for 12 months or until a higher peak service charge is set.*

12. Message Center

Important billing messages related to your account and promotions for Cobb EMC members.

13. Ways to Pay

This section includes ways to pay your Cobb EMC bill. Residential members can pay their bills using any major credit card with no credit card fees.

14. Update Account Information

View this section to confirm your account and contact information. Send this back to Cobb EMC or visit cobbemc.com/update to update your information.

*Applies only to accounts on the Smart Choice Rate.