

Understand Your Cobb EMC Bill

Use this Cobb EMC bill breakdown to get a better understanding of your electric account and energy usage.

cobbemc.com | 770-429-2100



JOHN SMITH
 123 EMC PARKWAY LANE
 MARIETTA GA 30060-1234
 ACCOUNT NUMBER: 12345678
 SERVICE AREA DIRECTOR: BRYAN BOYD

Your Account Summary

See back of bill for important messages ►

Bill Date: February 22, 2021
Service Period: January 19 - February 15 (27 Days)
Rate: Standard

Previous Balance	\$285.00
Payment Received - Thank you!	-\$285.00
Balance Forward	\$0.00
Current Charges	
Base Rate Amount	\$90.28
State and Local Taxes	\$6.32
Operation Round Up Program	\$0.40
Total Current Charges	\$97.00
Total Amount Due	\$97.00



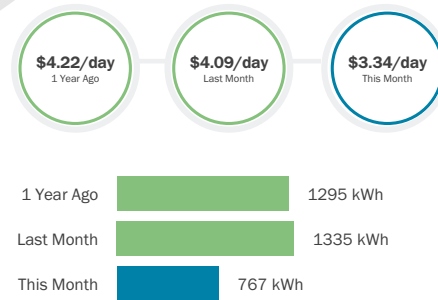
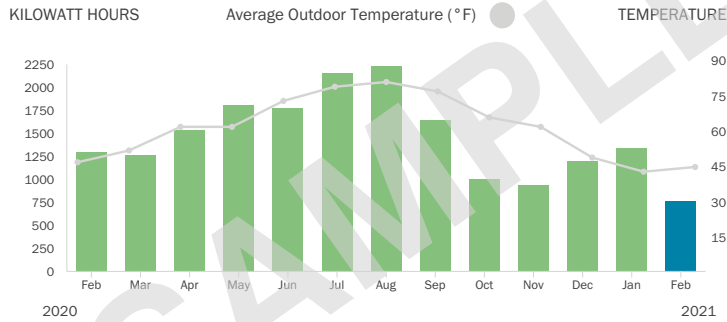
► **Late Payments:** Total amount due after March 15, 2021, is \$107.00

Your Energy Snapshot

Learn more at cobbemc.com/energyuse or download the Cobb EMC app.

Your Energy Breakdown

This month's energy use compared to last month's and this month last year.



Return this portion with your payment. Make checks/money orders payable to Cobb EMC. Please include your account number.



Account Number	12345678
Payment due on March 15, 2021	\$97.00
Amount due after March 15, 2021	\$107.00

Change mailing address/phone number/email. Turn over for details.

JOHN SMITH
 123 EMC PARKWAY LANE
 MARIETTA GA 30060-1234

COBB EMC
 PO BOX 745711
 ATLANTA GA 30374-5711

FRONT OF BILL

Cobb EMC Contact Information

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Account Summary

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See back of bill for important messages ▶



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Your Billing Information

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Bill Amount and Due Date

1. Cobb EMC Contact Information

- a. **Website and Phone Number:** Access your account, report an outage or contact Cobb EMC at *cobbemc.com* or by calling us at 770-429-2100.

2. Account Summary

- a. **Bill Date:** The date your bill was issued and/or printed.
- b. **Service Period:** The dates during which current charges were accumulated.
- c. **Rate:** Your current electric rate. For our lifestyle rate options, visit *cobbemc.com/rates*.
- d. **Balance Forward:** This includes any charges or adjustments that rolled over from a previous service period.
- e. **Current Charges:** A detailed breakdown of the individual charges that make up your current bill. Can include: base charges, the amount you owe for electricity usage for that service period, wholesale power adjustment (WPA), state and local taxes, Operation Round Up donations (if applicable) and charges for any other services.
- f. **Wholesale Power Adjustment:** an adjustment to follow fluctuations related to wholesale power purchase costs.
- g. **Total Amount Due:** This includes the amount due during the billing period plus outstanding charges, credits or late fees.
- h. **Peak Service Charge:** Your billed energy use during peak hours.*

- i. **Payment Arrangement:** If you are on a Payment Arrangement, you will see your upcoming payment arrangements on your bill. Please include the following with your payment: total current charges, late fees and the payment arrangement amount due.

3. Your Billing Information

- a. **Name and Service Address:** The name of the account holder and the address where electric service is provided.
- b. **Account Number:** Unique identifier for the account at this address. Use this account number if you contact Cobb EMC about your account.
- c. **Service Area Director:** Cobb EMC is regulated by a board of nine directors. This is the director that serves your area.
- d. **Back of bill message:** Flip the bill over to see our Message Center. This section will have additional information about your account and announcements from the Cobb EMC.

4. Bill Amount and Due Date

- a. **Total Amount Due:** The total amount due for services already used during the service period and the payment due date.
- b. **Flagged Message:** This section will contain the most important billing messages that apply to your account.

*Applies only to accounts on the Smart Choice Rate.

BACK OF BILL

Meter Details 10

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Meter Number	Usage Period	Start Reading	End Reading	Meter Multiplier	Meter kWh
1N87654321	3/4 - 4/5	56017	56176	1.0	159

Peak Service kWh/hr: Billed 0.462 - 03/31/2021 07:00 PM

11 Peak Service Charge

Message Center

- ▶ Our linemen work year-round to bring you and your family reliable electricity 24/7. cobbemc.com/reliability
- ▶ At Cobb EMC, we're your neighbor, your cooperative, and your energy expert. We are Cobb EMC and we're proud to power your lives. cobbemc.com/community

Message Center 12

Get your bill online

No more waiting!
Get your bill online or on the Cobb EMC app.

Sign up today:
cobbemc.com/paperless.

Ways to Pay 13

Other Ways to Pay Your Bill

Visit cobbemc.com/pay to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



Online

Log into your account at cobbemc.com/account.



Phone

Call 1-855-730-8714 to pay by phone.



App

Pay your bill using the Cobb EMC app. cobbemc.com/app



In Person

Take a copy of your bill and pay by cash or debit card at any MoneyGram location, including Walmart or CVS (processing fees may apply). Or pay by cash, check or money order at our office, located at 1000 EMC Parkway, Marietta, GA 30060.

10. Meter Details

Includes meter number, usage period, start and end readings and the total kWh used.

11. Peak Service Charge*

The peak service charge recovers the fixed expense to meet the maximum needs of the members during peak hours. The cost is determined by your highest one-hour consumption of energy during peak hours.

12. Message Center

Important billing messages related to your account and promotions for Cobb EMC members.

Your Cobb EMC Account Information

Is your account information up-to-date? Fill out the form below or visit cobbemc.com/update to update your Phone number or email address. Changes may take up to two billing cycles to reflect on your account.

14 Update Information

Mailing Address

Phone Number: (770) 429-2100

Email address: marketing@cobbemc.com

13. Ways to Pay

This section includes ways to pay your Cobb EMC bill. Residential members can pay their bills using any major credit card with no convenience fee.

14. Update Account Information

View this section to confirm your account and contact information. Send this back to Cobb EMC or visit cobbemc.com/update to update your information.

**Applies only to accounts on the Smart Choice Rate.*