HOW TO READ YOUR BILL

1 Account Number and Service Address:
The account number and service address of the account where electric service is provided

2 Pages:
Occasionally, the content of your bill may overflow to a second page

3 Due Date & Amount Due:
The amount owed and the date on which it is due.

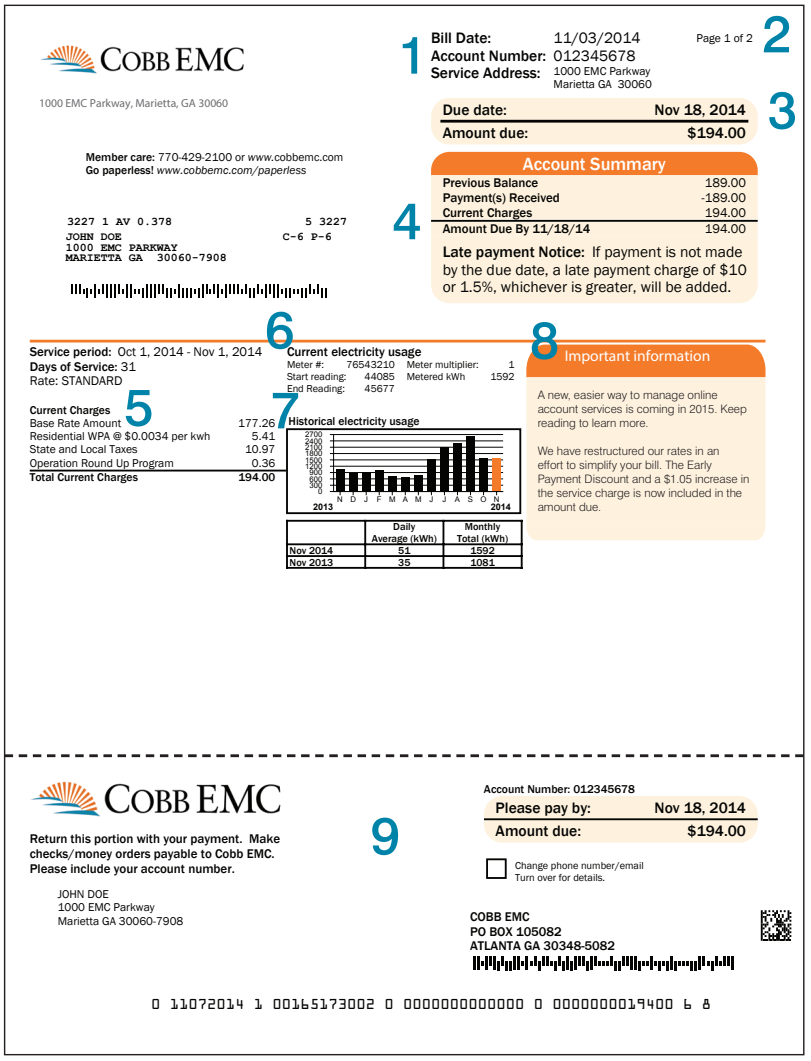
4 Account Summary:
Current and recent activity.

5 Service Period & Current Charges:
The dates during which current charges were accumulated and a detailed breakdown of the individual charges that make up your current bill. These include base charges, the amount you owe for electricity usage for that service period, WPA (an adjustment to follow fluctuations related to wholesale power purchase costs), state and local taxes, Operation Round Up® donation (if applicable) and charges for any other services.

6 Current Electricity Usage:
Detailed information about electricity usage for the current service period, including the meter number, start and end readings and the total kWh used.

7 Historical Electricity Usage Graph:
Shows the amount of electricity usage for each month of the past year (If you have had service at the property for less than a year, you will only see usage for the period of time you have had service at the property.)

8 Important Information:
News and information from Cobb EMC



9 Payment Stub:
This portion of the bill is front-and-back and should be returned along with your bill payment each month. Make sure the Cobb EMC address shows through the return address envelope window. The back of the payment stub includes instructions on various ways to pay your bill. It also includes areas to authorize recurring Auto Pay transactions and to change your account information, including phone number and mailing address.

Account management

Cobb EMC always looks for ways to streamline operations, where possible, to keep costs affordable without sacrificing reliability and service. We provide the information members need to use energy wisely at home:

View your daily and hourly electric use: *cobbemc.com/electricuse*

View account information: *cobbemc.com/account*

View company reports and board meeting updates: *cobbemc.com/boardreports*

Sign up for paperless billing: *cobbemc.com/paperless*

cobbemc.com

COBB EMC
BRINGING YOU POWER